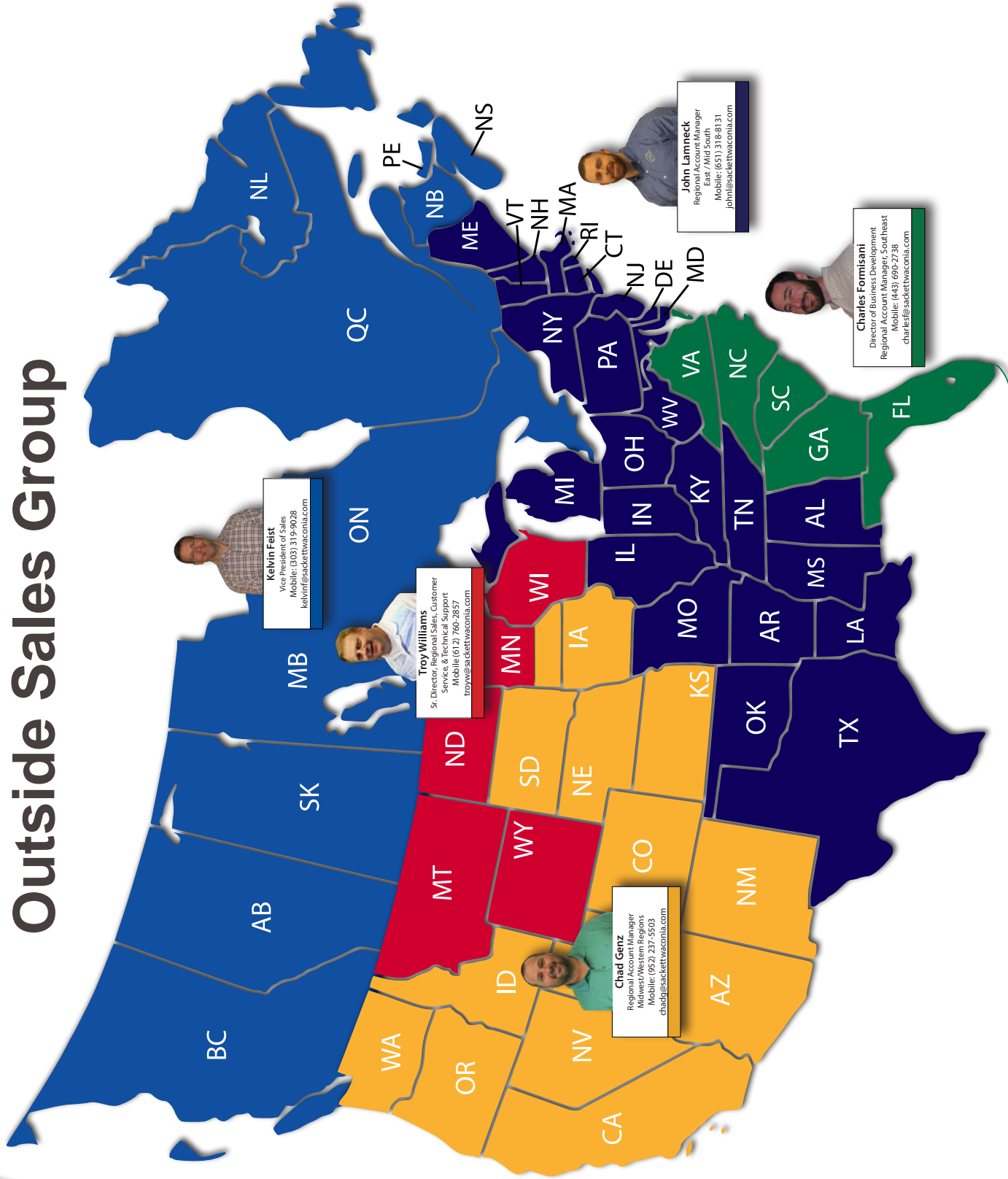




# Our Sales Team

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## Outside Sales Group



**Kelvin Faist**  
Vice President of Sales  
Mobile: (303) 319-9028  
kelvin@sackettwaconia.com

**Troy Williams**  
Sr. Director, Regional Sales, Customer Service, & Technical Support  
Mobile: (612) 760-2857  
troyw@sackettwaconia.com

**Chad Genz**  
Regional Account Manager  
Midwest/Western Regions  
Mobile: (952) 237-5503  
chadg@sackettwaconia.com

**John Lamneck**  
Regional Account Manager  
East /Mid South  
Mobile: (657) 318-8131  
johnl@sackettwaconia.com

**Charles Formisani**  
Director of Business Development  
Regional Account Manager, Southeast  
Mobile: (443) 690-2738  
charles@sackettwaconia.com

# Our Sales Team

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## Inside Sales Group



**John Mitchell**  
Manager  
Inside Sales & Applications Engineering  
johnm@sackettwaconia.com



**Tom O'Neil**  
Manager  
Inside Sales & Service Manager  
tomo@sackettwaconia.com

Our highly experienced Inside Sales Group will work with you to design and propose systems or equipment that are right for you.

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## Parts Department

### *Need parts for existing equipment or standard maintenance?*

Sackett-Waconia parts experts are ready to assist you with all your parts needs. We offer Technical Support, Direct Sales of OEM parts, and supply parts for every piece of equipment that we manufacture, with stock items available in some cases.

Contact us directly at either parts office listed below  
On the web at <http://www.sackettwaconia.com/contact-us/parts/>  
Or via email at [parts@sackettwaconia.com](mailto:parts@sackettwaconia.com)

#### **Baltimore, MD**

**hours: 8:00am - 4:30pm EST**

(410) 276-4466

Denise Dimick, Parts Specialist  
denised@sackettwaconia.com

Patty Keener, Parts Specialist  
pattyk@sackettwaconia.com

#### **Waconia, MN**

**hours: 8:00am - 4:30pm CST**

(952) 442-4450

Shane Gruenhagen, Parts Manager  
shaneg@sackettwaconia.com

Molly Glover, Parts Specialist  
mollyg@sackettwaconia.com

*Note: For Fastest Processing on legacy Sackett or Waconia systems, please contact the office that your equipment was originally ordered from.*

## **Sackett-Waconia**

1701 S. Highland Ave • Baltimore, MD 21224 • (410) 276-4466  
680 Tacoma Blvd • Norwood Young America, MN 55368 • (952) 442-4450

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